

- **Robin:** I assume this sort of stuff is backed up on the secure internal server, right?
- **Kim:** Eerm. I'm.. I'm not sure.
- **Robin:** What do you mean "you're not sure"?!
- **Kim:** Well, eerm, I mean John and Beth are the ones that are involved with security and back-ups so ...
- **Robin:** So if they weren't here we'd be totally lost, right... and you wouldn't have a clue!?
- **Kim:** I'd most probably look up the formal internal routines for this sort of thing... that don't exist...
- **Robin:** Well... Jesus! You're telling me you don't know, or worse, that there are no routines – this is a critical issue, don't you think? If we lose this type of stuff, or, just imagine if it ends up in the wrong hands! We are talking major disaster! Things can't be run like this!
- **Kim:** No, I guess not. Sorry, I'll try to look into it.
- **Robin:** Don't try Kim! Just do it! Give me an overview of the routines when you're done.